



Filling the Gaps

**Directory of South West support services
for the victims and survivors of domestic
and sexual abuse**

Kate Fry and Brenda Weston
Equality South West
November 2009

Foreword

Sexual abuse is an horrific crime in whatever circumstances it occurs. In reality, it is an aspect of domestic abuse which is too seldom fully recognised and acknowledged, even though it is most commonly perpetrated by partners, relatives or 'friends'.

The wholly undeserved sense of shame that overwhelms victims of such abuse was brilliantly and chillingly highlighted in a BBC drama screened in October 2009, as this directory was being finalised. *'Criminal Justice'* was set in the luxury home of a highly respected barrister, and demonstrated that this hidden crime occurs across the whole social spectrum.

Early in 2009 the Equality and Human Rights Commission published a 'Map of Gaps', that aimed to highlight where local authorities and other public bodies were failing adequately to fund services for victims and survivors of domestic and sexual abuse. Following its publication however, concerns were expressed that it did not represent a true picture of services across the region.

We wholeheartedly support the view that every Local Strategic Partnership should prioritise these services. At the same time Equality South West and our regional gender equality network, Fair Play South West, wanted to do what we could to provide victims across the region with comprehensive and accurate information about specialist support in each locality, and who it is for.

After scouring the internet for anywhere that offered help – from government sponsored Sexual Abuse Referral Centres (SARC's) through to helplines and local support groups, the ESW researcher contacted many organisations to check the accuracy of the information, find out more details or get local knowledge about other services that were not revealed in the initial search. At this stage we learned that the Home Office had allocated funds to enable the Government Office South West to research the public funding situation regarding sexual abuse services in the region. We met with GOSW's lead officer overseeing this project, and their researcher, and agreed that the two pieces of work would complement each other.

We are grateful to GOSW and community service providers for contributing information that we had missed. To any that we have missed, please send us your details and we will add them to the directory.

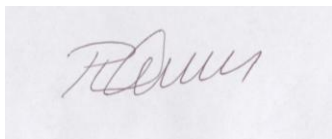
Domestic violence and sexual abuse support services in the South West

To any that are threatened by funding cuts, again, do let us know and we will help if we can.

For victims and survivors, access to this knowledge is crucial. In domestic abuse situations – whether habitual or sudden – the confusion arising from fear, stress and urgency make it difficult to seek help. The outlook is already bleak and doesn't need to be made worse by inaccurate information. One function of this directory is to show how far from being alone victims are in needing and seeking support.

We hope this directory will also enable service providers and campaigners to gain a better regional overview, and work with others offering similar services or campaigning to secure them. It is also a resource for individuals and agencies who come into contact with people in need of these services.

Finally, we congratulate all those who provide these 'life giving and life changing' services (a phrase used by a Taunton domestic abuse survivor) day in and day out across the region. We would also like to thank our excellent researcher, Kate Fry, who carried out this piece of work as a volunteer committed to the cause of ending domestic and sexual abuse.



Chief Executive, Equality South West

Domestic violence and sexual abuse support services in the South West

Bath and North East Somerset

Barnardo's	
Phone	01761 410 413
<ul style="list-style-type: none">• Children (8-11)• Victims of domestic abuse	
<ul style="list-style-type: none">• Safe environment• Family support	
Monday-Friday 9am-5pm	

Bath Next Link	
E-mail	bath.enquiries@nextlinkhousing.co.uk
Phone	01225 466 989
Fax	01225 466 990
<ul style="list-style-type: none">• Women• Victims of domestic abuse	
<ul style="list-style-type: none">• Refuge• Floating support• Outreach	
Monday-Friday 9am-5pm	

The Libra Project	
Phone	01225 354 661
<ul style="list-style-type: none">• Women• Victims of domestic abuse	
<ul style="list-style-type: none">• Refuge	
24 hour	

Domestic violence and sexual abuse support services in the South West

The Hope Group

Phone 01225 751 261

- Families of victims of sexual abuse
- Non-abusing carers of victims of sexual abuse

- Non-abusing carers of children who have been sexually abused or who are at risk of sexual abuse to help them understand and support their child on the road to recovery
- Protectors' Assessments move to become safe and protective carers of children

Monday-Friday 9am-5pm

Bournemouth and Poole

Bournemouth Women's Refuge

Address P.O Box 2028, Bournemouth,
Dorset, BH8 9YQ
E-mail refuge@bcha.org.uk
Phone 01202 581 750 (outreach)
01202 547 755 (helpline and refuge)

- Women
- All ages
- Victims of domestic abuse

- Outreach
- Helpline
- Refuge

Outreach Monday-Friday 9am-4pm
Helpline and refuge 24 hour

Poole Outreach and Refuge Service

Phone 01202 748 488
01202 710 777

- Women
- Victims of domestic abuse

- Refuge

Outreach 9am-3pm
Advice line and refuge 24 hour

Bristol

Avon Sexual Abuse Centre (Bristol)	
Address	P.O. Box 665, Bristol, BS99 1XY
Phone	0117 935 1707
<ul style="list-style-type: none">• Men, women and Families• Victims of sexual abuse or rape	
<ul style="list-style-type: none">• Individual, long-term counselling	
Monday, Tuesday and Thursday 9am-3.30pm	

Avon and Somerset Constabulary	
Phone	0845 456 7000
<ul style="list-style-type: none">• Male and female• All ages• Victims of sexual abuse or rape• Victims of domestic abuse	
<ul style="list-style-type: none">• Police	

Victim Support Avonvale	
E-mail	www.victimsupport.org.ukavonvale Sue.lloyd@victimsupport.co.uk
Phone	0845 456 6099 (helpline) 0117 944 9870 / 0117 923 1080
<ul style="list-style-type: none">• Men and women• Victims of domestic abuse• Victims of sexual abuse or rape	
<ul style="list-style-type: none">• Victim support	
Monday-Friday 8am-8pm	

Domestic violence and sexual abuse support services in the South West

Awaz Utaoh

Address 415-417 Stapleton Road, Eastville, Bristol, BS5 6NE
E-mail awazutaoh@aol.com

- BME and South Asian women only
- Victims of domestic abuse

- Support

Monday-Friday drop in 10am-1pm, appointments 2-4pm

Barnardo's: BASE (Barnardo's Against Sexual Exploitation)

Address Upper Horfield and Lawrence Weston
E-mail Duncan.stanway@barnardos.org.uk
www.barnardos.org.uk/basebristol.htm
Phone 0117 934 9726
0117 927 7223

- Male and female
- Adolescents+
- Young victims of sexual exploitation
- Young victims of child sexual abuse

- Support

Monday-Friday 9am-5pm

Domestic violence and sexual abuse support services in the South West

Barnardo's: North Bristol	
Phone	0117 982 4578
<ul style="list-style-type: none">• Children (0-5)• Women• Victims and survivors of domestic abuse	
<ul style="list-style-type: none">• Domestic abuse support groups during term time• Information giving• Emotional support• Support for families• One-to-one support• Referral to other agencies	
Monday-Friday 9am-5pm	

The Bridge	
Address	2 nd Floor, Central Health Clinic, Tower Hill, Bristol, BS2 0JD
Phone	0117 935 1707
<ul style="list-style-type: none">• Self Referrals and Agency Referrals• Male and female victims of SV• Adults and Children• Eighteen staff, of which five work full time	
<ul style="list-style-type: none">• Crisis Workers offer free telephone support, information and referral services to all survivors of sexual violence.• Counselling services and a Children and Young Peoples' Worker.• Support• Information• Referral service• Help and support in reporting to the police and judicial process• Forensic medical facilities• Follow up care• Referrals to community services• Consultation services for other professionals	
Telephone and forensics with police 24 hours. Everything else Monday-Friday 9am-5pm. Disability access and interpreting service.	

Domestic violence and sexual abuse support services in the South West

Bristol and Avon Chinese Women's Group

Address St Agnes Church, St Thomas Street,
St Pauls, Bristol, BS2 9LL
E-mail bacwg2@onetel.com
www.bacwg.co.uk
Phone 0117 935 1462
Fax 0117 955 3330

- Chinese women
- Victims of domestic abuse

- Counselling
- Advocacy services
- Areas including (but not limited to) domestic violence

Monday, Tuesday and Thursday 9am-3.30pm

Bristol Crisis Service for Women

Address P.O Box 654,
Bristol, BS99 1XH
E-mail bcsw@btconnect.com
www.selfinjurysupport.org.uk
Phone 0117 925 1119 (helpline)
0117 927 9600 (office)

- Women - all ages
- Victims of domestic abuse
- Victims of sexual abuse or rape
- Particularly those who self-injure

- Support for those in emotional distress
- National helpline
- Talks and training courses for professionals

Friday and Saturday 9pm-12.30am, Sunday 6-9pm
All women helpline and interpreters via Language Line

Domestic violence and sexual abuse support services in the South West

Bristol Domestic Abuse Helpline	
Phone	0800 6949 999
<ul style="list-style-type: none">• Male and female• All ages• Victims of domestic abuse• Victims of sexual abuse or rape	
<ul style="list-style-type: none">• Free confidential 24 hour helpline	
24 hour	

Bristol Rape Crisis Centre	
Phone	0117 929 8868
<ul style="list-style-type: none">• Women - all ages• Victims of sexual abuse or rape	
<ul style="list-style-type: none">• Helpline• One-to-one telephone support• Face-to-face support (by New Year 2010)• Advocacy (by New Year 2010)• Accompaniment (by New Year 2010)	
Wednesday 7.30-9.30pm, Sunday 3-5pm There will be more sessions on offer from the Autumn	

Domestic violence and sexual abuse support services in the South West

Bristol Sexual Health Centre	
Address	Central Health Clinic, Tower Hill, Bristol, BS2 0JD
Phone	0117 342 6944 0117 342 6900 (appointments)
<ul style="list-style-type: none">• Men and women• Adolescents+• Victims of sexual abuse or rape	
<ul style="list-style-type: none">• Support• Counselling• Forensic samples• Referral to other agencies• Pregnancy advice• Emergency contraception• STD screening• Information	
24 hour	

Bristol Survivors of Incest and Childhood Sexual Abuse Anonymous (SIA Bristol)	
E-mail	siabristol@yahoo.co.uk www.siawso.org
Phone	07886 944 254
<ul style="list-style-type: none">• Women• 18+• Victims of incest or childhood sexual abuse	
<ul style="list-style-type: none">• Confidentiality and anonymity• Support	
Weekly meetings, Tuesday 8-9.30pm Telephone for more details.	

Emergency Independent Domestic Violence Advocacy Contact and Service

Address Filwood Community Centre,
Barnstaple Road,
Knowle West, Bristol, BS4 1JP
E-mail Karen@knowlewesthealthassoc.org.uk
www.knowlewestdomesticabuse.co.uk
Phone 07785 220 159
0117 904 3319 (drop in)

- Men and women
- Adolescents+
- Victims of domestic abuse

- Independent domestic violence advisor

Monday-Friday 5-11pm, Saturday-Sunday 9am-5pm

Dean Crescent

Address 11 Dean Crescent,
Bedminster, Bristol, BS3 1AG
E-mail www.novas.org
Phone 0117 987 2055

- Women - 16+
- Victims of domestic abuse

- Hostel for those fleeing domestic abuse

24 hour

Domestic violence and sexual abuse support services in the South West

Domestic Abuse Investigation Team

Address South Bristol: Broadbury Road Police Station,
Knowle, Bristol, BS4 1JT
North Bristol: Redland Police Station,
Lower Redland Road,
Bristol

Phone 0117 945 5407 (South Bristol)
0117 945 4451 (North Bristol)

- Men and women
 - All ages
 - Victims of domestic abuse
-
- Police investigation team

Kinergy

Address 41 Britannia Road,
Kingswood,
Bristol, BS15 8BG

E-mail contact@kinergy.org.uk

Phone 0117 908 7712

- Men and women
 - Adolescents+
 - Victims of sexual abuse or rape
-
- Free and confidential support
 - Support groups for survivors

Monday, Tuesday, Thursday 9am-5pm, Wednesday 5-8pm, Friday 9am-1pm

Domestic violence and sexual abuse support services in the South West

Knowle West Domestic Abuse Project

Address Filwood Community Centre,
Filwood Broadway, Filwood, Bristol
E-mail info@knowlewesthealthassoc.org.uk
Karen@knowlewesthealthassoc.org.uk
www.knowlewesthealthassoc.org.uk
Phone 0117 963 9569
Fax 0117 904 3319

- Men and women
- Victims of domestic abuse

- Support

Monday 9.30am-12.30pm

Next Link Domestic Abuse Services

Address 5 Queen Square,
Bristol, BS1 4JQ
E-mail enquiries@nextlinkhousing.co.uk
www.nextlinkhousing.co.uk
Phone 0117 925 0680

- Women
- Victims of domestic abuse

- Safe house
- Referral centre

Monday-Friday 9am-5pm (answerphone otherwise)

Domestic violence and sexual abuse support services in the South West

Off the Record

Address 2 Horfield Road,
St Michael's Hill,
Bristol, BS2 8EA
E-mail confidential@otrbristol.org.uk
Phone 0117 927 9120

- Male and female under 25
- Victims of domestic abuse
- Victims of sexual abuse or rape

- Free counselling

Monday 9.30am-5pm, Tuesday and Wednesday 9.30am-8pm, Thursday 9.30am-1.30pm

One25

Address The Grosvenor Centre,
138a Grosvenor Road,
St Pauls, Bristol, BS2 8YA
E-mail office@one25.org.uk
Phone 0117 909 8832
Fax 0117 941 2382

- Women
- Victims of sexual abuse or rape

- Referral to hostels
- Access to telephone
- Clothes
- Safe Space
- Advice
- Chance to talk

Van outreach Monday-Thursday 8-11.30pm, Friday 8pm-1am
Foot outreach happens once a week at various times

Domestic violence and sexual abuse support services in the South West

Somali Development Group (Bristol)

Address 60 Old Market Street, Bristol, BS1
Phone 0117 376 3007

- Specialist support to survivors of female genital mutilation
- Somalian

- Counselling and mentoring
- Telephone support
- Prevention projects
- Awareness raising
- Links with schools, GPs and Social Services

Student Nightline

Website www.bristol.ac.uk/nightline
Phone 0117 926 6266

- Men and women
- Students only

- Confidential listening
- Advice

8pm-8am

Survive

Address P.O Box 61, Kingswood, Bristol, BS15 8XJ
Website www.survivedv.org.uk
E-mail info@survivedv.org.uk
support@surviveaid.freeserve.co.uk
Phone 0117 961 2999

- Men, women from adolescence
- Victims of domestic abuse

- Safe houses

Domestic violence and sexual abuse support services in the South West

WISH

Website www.wishforabrighterfuture.org.uk
E-mail leigh@wishforabrighterfuture.org.uk
Phone 0117 903 8632
Website www.wishforabrighterfuture.org.uk

- Men and women
- Victims of domestic abuse

- IDVA support and project worker
- Advocacy
- Safety planning
- One-to-one emotional support
- Help with solicitors and court orders
- Making the home secure
- Help with finding accommodation
- Help with applying for grants
- Referral to other projects

Monday-Friday 9am-4.30pm plus Out of office phone support for existing clients

Womankind – Bristol Women’s Therapy Centre

Address Third Floor, Brunswick Court,
Brunswick Square, Bristol, BS2 8PE
E-mail info@womankindbristol.org.uk
Phone 0845 458 2914

- Women
- Sufferers of depression and victims of domestic and sexual abuse

- Open ended therapy groups
- Fixed term, theme based therapy groups,
- Individual counselling
- Befriending services in South Gloucestershire
- Specialised support for domestic abuse
- Helpline listening support
- Referral to specialist agencies for advice and services
- Sexual abuse counselling service

Monday-Friday 10am-12pm, Monday and Tuesday 8-10pm, Tuesday and Wednesday 1-3pm

Cornwall and Isles of Scilly

Bodmin SHARE

Address Chestnut Centre, 84 Fore Street, Bodmin, Cornwall, PL36 2JB
E-mail bodminshare@youthcornwall.org.uk
www.youthcornwall.org.uk
Phone 0800 181 033 (helpline)
0120 879 252
Fax 0120 879 251

- Men and women (14-25)
- Victims of sexual abuse or rape

- Information
- Advice
- Access to counselling

Monday 10am-4pm, Tuesday-Thursday 10am-4pm, Friday 10am-6pm

Broken Rainbow Cornwall

E-mail brcornwall@hotmail.com
Phone 0800 587 5247

- LGB and T victims of domestic abuse
- Adults and adolescents

- Information
- Advice
- Access to counselling

Monday 10am-4pm, Tuesday-Thursday 10am-4pm, Friday 10am-6pm

Domestic violence and sexual abuse support services in the South West

Cambourne SHARE

Address The Old Magistrates' Hall,
Adelaide Street,
Cambourne, Cornwall, TR14 8HF

E-mail www.youthcornwall.org.uk

Phone 0800 181 033 (helpline)
01209 613 782 (office)
01209 711 500

Fax 01209 613 782

- Men and women (14-25)
- Victims of sexual abuse or rape

- Information
- Advice
- Access to counselling

Monday-Friday 10am-4.30pm

Cornwall Rape and Sexual Abuse Centre

Address Area Health Office,
The Leats,
Truro, Cornwall, TR1 3AH

E-mail vision@crasac.co.uk
www.crasac.co.uk

Phone 01872 262 100

- Men and women
- Adolescents 13+
- Victims of sexual abuse or rape

- Telephone and individual counselling
- Support

Domestic violence and sexual abuse support services in the South West

Cornwall SARC (St Austell)

Address Annex St Austell Police Station, Palace Road,
St Austell, PL25 4AL

Phone 08452 777 444

- No Self Referrals
- Accepts referrals from Police / other agencies
- Male and female victims of SV
- Close working relationship with Cornwall Rape Crisis
- Two Independent Sexual Violence Advisers providing male and female support

As at October the Cornwall SARC is under development, and an interim SARC is being provided until the new Truro Health Park is built. The handover for this building is due in April 2010. Services are also temporarily being provided in Hayle at the Cottage Hospital.

Cornwall Survivors

Address c/o Mental Health Forums,
6 Walsingham Place,
Truro, TR1 2RP

E-mail www.cornwallcurvivors.org.uk

Phone 07800 940 558
01872 261 037

- Men
- Victims of sexual abuse or rape

- Face-to-face counselling

Tuesday 7-9pm

Domestic violence and sexual abuse support services in the South West

Cornwall Women's Refuge Trust

E-mail cw_rt@tiscali.co.uk
Phone 01872 277 814 (refuge and counselling)
01872 225 629 (helpline)
01872 225 406 (WAVE)

- Women (and children)
- Victims of domestic abuse

- Refuge
- Counselling
- Helpline
- WAVE domestic abuse counselling
- IDVA for male victims of sexual abuse

24 hour

Cornwall Youth Service

Address County Youth Office,
County Hall, Truro, Cornwall, TR1 3AY
E-mail office@youthcornwall.org.uk
Phone 0800 181 033

- Men and women (14-25)

- Counselling
- Information
- Issues including (but not limited to) sexual abuse

11 Youth Centres across Cornwall

Domestic Abuse Interventions and Support Initiative (DAISI Project)

Address 5 Walsingham Place,
Truro, TR1 2RP
E-mail daisi@btconnect.com
Phone 01872 225406

- Men and women
- All ages
- Victims of domestic abuse

- WAVES is a counselling service for victims of domestic abuse which will soon be offered to male victims
- ESTEEM is a support service for male victims, including LGBT

Domestic violence and sexual abuse support services in the South West

Devon and Cornwall Housing Association

Address Kenwyn Street,
Truro, TR1 3BA
E-mail www.dcha.co.uk
Phone 01872 267 300
Fax 01872 260 397

- Women
- Victims of domestic abuse

- Housing projects offering support to vulnerable women fleeing domestic violence

Monday-Friday 9am-5pm
Home visits
Referral by District Council, Social Services or Health only.

East Cornwall Women's Network

Phone 01726 871 244

- Women
- All ages
- Victims of domestic abuse
- Victims of sexual abuse or rape

- Support

Monday-Friday 9am-10.30pm, Saturday-Sunday 10am-3.30pm and 8pm-10.30pm

Domestic violence and sexual abuse support services in the South West

Peace of Mind Therapeutic Centre

Address Chyenthal, Drift, Penzance,
Cornwall, TR19 6AN
Phone 01736 731 038

- Men and women
- All ages
- Families
- Victims of domestic abuse
- Victims of sexual abuse or rape

- Individual, couple and group therapy
- Training
- Residential weekends and mid-week sessions

Monday-Thursday and Saturday 9am-7pm

Penzance SHARE

Address Penzance Young People's Centre,
2A Alverton Street,
Penzance, Cornwall, TR18 2QW
E-mail penzanceshare@cornwall.gov.uk
www.youthcornwall.org.uk
Phone 0800 181 033 (helpline)
01736 361 059

- Men and women (13-25)
- Victims of sexual abuse or rape

- Information
- Advice
- Access to counselling

Monday, Wednesday-Friday 9.30am-5pm, Tuesday 12.30-5.30pm

Domestic violence and sexual abuse support services in the South West

St Austell SHARE

Address 1 Biddicks Court,
St Austell, Cornwall, PL25 5EW
Phone 0800 181 033 (helpline)
0172 669 144
Fax 0172 677 654

- Men and women (13-25)
- Victims of sexual abuse or rape

- Information
- Advice
- Access to counselling

Monday 10am-3.30pm, Tuesday-Friday 10am-4.30pm

SUsie Project

Phone 0845 056 7999
07976 478 849

- Men and women
- All ages
- Victims of domestic abuse

- Support

Victim Support

Address Carnon Buildings,
Wilson Way,
Pool, Redruth, TR15 3RS
E-mail support.cornwall@victimsupport.org.uk
Phone 0845 056 7999
Fax 01209 204 276

- Men and women
- All ages
- Victims of domestic abuse

Domestic violence and sexual abuse support services in the South West

- Victims of sexual abuse or rape
- Victim support

Monday-Friday 8am-8pm

Women's Aid West Cornwall

Phone 01736 759 684 / 01736 367 359 (helpline)
01736 332 711 (refuge) / 01736 367 543 (outreach and counselling)

- Women
- Children
- Victims of domestic abuse

- Advice
- Refuge
- Helpline
- Crisis intervention
- Support
- Advocacy

Helpline, outreach and counselling Monday-Friday 10am-3pm
Refuge Monday-Friday 10am-5pm, Saturday-Sunday 12-4pm

Women's Rape and Sexual Abuse Centre

Address P.O Box 39, Bodmin, Cornwall, PL31 1XF
E-mail mail@wrasac.plus.com
Phone 0120 877 099 / 0120 876 466 (Cornwall IDVA)

- Women and adolescent girls
- Victims of domestic abuse, sexual abuse or rape

- Confidential support
- Women-for-women

Domestic abuse line: Monday 7.30-10pm, Thursday 10am-1pm
Sexual abuse line: Monday-Thursday 10am-1pm, Monday 7.30-10pm

Devon

Crown Court Witness Service

Address Southernhay Gardens,
Exeter, Devon, EX1 1UH
EX2 4QR
Phone 01392 415 357 / 01392 251 131 / 01971 830 226
Fax 01392 415 357

- Men and women
- All ages
- Witnesses appearing in criminal trials at Exeter Crown Court

- Pre-trial preparation and support
- Trial day support

Monday-Friday 9am-5pm

Wheelchair access, ramped access and adapted toilets, loop systems, audio tape, Braille and large print leaflets and other languages.

Devon & Cornwall Constabulary – Domestic Abuse Unit (North and East)

Address Hawkins House,
Pynes Hill, Exeter, Devon, EX2 5SS
Phone 08452 777 444 (helpline)
01392 262 221 / 01392 262 223 (N. Devon)
01392 262 220 (E. Devon)
999 (in emergency)
Fax 01392 262 235

- Men and women
- All ages
- Victims of domestic abuse

- Police
- Support and advice to victims

Monday-Friday 9am-5pm (Wheelchair access, home visits, disabled parking, adapted toilets.)

Domestic violence and sexual abuse support services in the South West

Devon and Cornwall Housing Association

Address 5A Manaton Court,
Marsh Barton, Exeter, Devon, EX2 8PF

Liberty Court, Liberty Road,
Roundswell Business Park,
Barnstaple, EX31 3TL

E-mail alan.leach@dcha.co.uk
www.dcha.co.uk

Phone 01392 822 657 (Exeter)
0300 1238 080 (Barnstaple)

Fax 01392 824 643

- Women
- Victims of domestic abuse

- Housing projects offering support to women fleeing domestic violence. Home visits. Referral by District Council, Social Services or Health only.

Monday-Friday 9am-5pm

Devon Rape and Sexual Abuse Line

Address P.O Box 325, Exeter,
Devon, EX1 1WQ

E-mail sal@sal-devon.co.uk

Phone 0808 800 0188

- Men and women (16+)
- Victims of sexual abuse or rape
- Friends, families and partners who need help

- Listening
- Support
- Information

Tuesday-Thursday 7-10pm

Domestic violence and sexual abuse support services in the South West

East Devon Safe House

Address Honiton,
Devon
Phone 0140 444 772
Fax 0140 444 852

- Women and children
- Victims of domestic abuse

- Temporary emergency accommodation
- Practical and emotional support
- Support for those in the refuge and in the wider community

Monday-Friday 9am-5pm

In Touch Youth Counselling Service (YES)

Address YES (D.Y.A),
LBD House, George Street,
Exeter, Devon, EX1 1DA
Phone 01392 424 767
01392 410 335

- Men and women (13-25)

- Free confidential counselling
- Phone, write or call for an appointment

Drop in Wednesday 11am-12pm
Appointments Tuesday-Wednesday 2pm, 3.15pm, 4.30pm, Thursday 3.15pm, 4.30pm,
5.45pm, Friday 10.15am, 11.30am, 12.45pm

Joint Agency Child Abuse Team (JACAT)

Address Heavitree,
Exeter, Devon, EX2 5SH
Phone 01392 410 335
01392 403 254

- Abused children
- Families
- Carers
- Professionals in childcare

- Support and advice to professionals working in childcare
- Assessment and therapeutic help for abused children
- Support for families and carers
- Individual, group or family therapy

Monday-Friday 9am-5pm

Looking Forward – Devon United Women

E-mail duw2007@yahoo.co.uk
Phone 01392 422 566

- Women from black and minority ethnic backgrounds only
- Victims of domestic abuse

- Support
- Information
- Signposting
- Campaigning
- Multi-cultural activities
- Training
- Advocacy
- Mentoring
- Outreach family support

Domestic violence and sexual abuse support services in the South West

Margaret Jackson Centre

Address 4 Barnfield Hill,
Exeter, Devon, EX1 1SR
E-mail info@margaretjackson.org.uk
www.margaretjackson.org.uk
Phone 01392 256 711
Fax 01392 256 711

- Men and women
- Victims of domestic abuse
- Victims of sexual abuse or rape

- Long and short term counselling with specialists
- Bookshop
- Specialists in sexual abuse support

Monday-Thursday 9.30am-3.30pm
Appointments Monday and Thursday until 7.45pm, Tuesday until 6.30pm
Limited wheelchair access.

The Oak Centre SARC (Exeter)

Address The Oak Centre, Church Lane, Heavitree
Exeter, EX2 5SQ
Phone 01392 436 967

- Referrals from Police / other agencies (no self referrals as at October 2009)
- Male and female victims of SV
- Adults and Children
- Specialist services for disabled survivors of abuse

- Voluntary sector access,
- Works closely with Adult Learning Disability Abuse Team & Joint Agencies Child Abuse Team
- Links with outreach sexual health provision.
- Pre-trial therapy
- Access to an ISVA post-assault for advice and support through the criminal justice system
- Advice about the right to make a complaint in unreported cases of rape/assault.
- Psychological Therapies (for both recent and retrospective survivors)

Domestic violence and sexual abuse support services in the South West

Repair

Address c/o The Victory Centre,
52 Magdalen Road,
Exeter, Devon, EX2 4TL

The Castle Centre,
25 Castle Street,
Barnstaple, Devon, EX31 1DR

E-mail repair.southdevon@hotmail.co.uk

Phone 07870 980 272 (Exeter)
07773 394 278 (Barnstaple)
07816 549 113 (Barnstaple)

- Men and women
- All ages
- Victims of domestic abuse
- Perpetrators of domestic abuse

- Help for men who are violent or abusive take responsibility for their actions
- Help end their abuse
- Support for women and children victims
- Multi-agency level to promote and enhance safety
- Education and training in group specific topics
- Emotional support
- Group therapy and individual counselling

Monday-Friday 9am-5pm
Wheelchair access, disabled parking and adapted toilets (Barnstaple)

Torbay Women's Refuge (see also Torbay section)

Phone 01803 524 594

- Women
- Victims of domestic abuse

- Refuge
- Advice line

Monday-Friday 9am-9pm, Saturday-Sunday 9am-1pm

Domestic violence and sexual abuse support services in the South West

Women's Aid – North Devon

E-mail admin@ndwomensaid.co.uk
Phone 01271 321 946
Fax 01271 327 577

- Children and young people
- Women
- Victims of domestic abuse

- Advice
- Support
- Information
- Specialised services for children and young people
- Safe house
- Emergency accommodation

Monday-Friday 9am-5pm (Wheelchair access, home visits and adapted toilets)

Women's Aid – Outreach Project Exeter

Address P.O Box 219,
Exeter, Devon, EX4 3XQ
E-mail info@exeterwomensaid.org.uk
www.exeterwomensaid.org.uk
Phone 0800 328 3070

- Women (and children)
- All ages
- Victims of domestic abuse

- Free 24 hour helpline
- Practical and emotional support
- Safe space
- Advice of options
- Drop ins
- Support groups
- Information

Monday-Friday 9am-5pm

Domestic violence and sexual abuse support services in the South West

Women's Aid – Outreach Project Mid Devon

Address The Outreach Project,
Tiverton, Devon, EX16 6LB
Phone 01392 426 521

- Women (and children)
- All ages
- Victims of domestic abuse

- Practical and emotional support
- Information
- Counselling
- Free "Pattern Changing" courses to help women move on from abusive relationships
- Drop in

Monday-Friday 9am-5pm

Women's Aid – Outreach Project North Devon

Address P.O Box 141,
Barnstaple,
Devon, EX32 7YN
E-mail oradvo@ndwomensaid.co.uk
Phone 01271 370 080 (IDVA)
01271 370 079 (outreach)

- Children and young people
- Women
- Victims of domestic abuse

- Help to access/liaise with other services
- Courses
- Advice
- Information
- Support in the community

Monday-Friday 9am-5pm
Wheelchair access, adapted toilets and other languages.

Women's Aid – SAFE Project Exeter

Address P.O Box 219,
Exeter, Devon, EX2 4QR
E-mail amo@exeterwomensaid.org.uk
www.exeterwomensaid.org.uk
Phone 01392 253 299 / 01392 667 144

- Children and young people
- Women
- Victims of domestic abuse

- Support
- Information
- Outreach
- Meetings arranged to suit

Monday-Friday 9am-5pm Available in other languages.

Women's Aid – Outreach Project South Devon

Address P.O Box 3, Okehampton,
Devon, EX20 1XT
Phone 01803 755 228 / 01364 644 088
01364 643 866 (IDVA)
01803 524 594 (emergency accommodation)

- Children and young people
- Women
- Victims of domestic abuse

- Support
- Rural outreach
- Weekly support groups in Kingsbridge and Newton Abbot areas
- Helpline
- Face-to-face counselling
- Safe houses and emergency accommodation

Monday-Friday 9am-4pm

Women's Aid – Outreach Project West Devon

Address P.O Box 3, Okehampton,
Devon, EX20 1YT
E-mail www.takeastand.org.uk
Phone 0183 753 321

- Children and young people
- Women
- Victims of domestic abuse

- Face-to-face support
- Helpline
- Ongoing support
- Meeting at safe venues
- Support group for women
- Multi-agency training
- Campaigns for public awareness of domestic abuse

Monday-Friday 10am-3pm

Youth Enquiry Service (YES)

Address 1 Highland Villas,
Western Road, Ivybridge, Devon, PL21 9AL
E-mail yes.ivybridge@youngdevon.org
www.youngdevon.org
Phone 01752 698 402
Fax 01752 698 403

- Adolescents (11-25)
- Men and women

- Drop in and appointments
- Advice and information
- Referrals to relevant agencies
- Free and confidential counselling

Monday-Friday 9am-5pm Wheelchair access, home visits and disabled parking.

Dorset

Dorset Women's Outreach Point

Phone 0800 587 7480 (helpline)

Fax 01305 839 090

- Women
- All ages
- Victims of domestic abuse
- Victims of sexual abuse or rape

- Helpline
- Outreach
- Drop in

Helpline Monday-Friday 10am-1pm

Outreach Monday-Friday 9am-3pm

Mankind Initiative

E-mail admin@mankind.org.uk

www.mankind.org.uk

Phone 07756 171 061

- Men
- Victims of domestic abuse

- Help
- Information
- Advice
- Support

Monday-Friday 10am-4pm, 7-9pm

North Dorset Women's Refuge

Phone 01747 858 555

- Women
- Victims of domestic abuse

- Refuge
- Advice line
- Drop in

24 hour

NSPCC Dorchester

Address Mey House,
Bridport Road,
Poundbury, Dorchester, DT1 3QY

E-mail www.nspcc.org.uk

Phone 0808 800 5000 (national helpline)
01305 217 760

0800 1111 (childline)

Fax 01305 217 799

- Children
- Perpetrators of sexual abuse

- Work with perpetrators through criminal justice system to reform
- Aim to reduce risk of reoffending
- Protection for children

Domestic violence and sexual abuse support services in the South West

Rape Crisis Line East Dorset

Address P.O Box 877,
Bournemouth,
Dorset,
BH8 8YU
Phone 01202 547 445

- Women
- All ages
- Families and friends of victims
- Victims of sexual abuse or rape

- Helpline
- Face-to-face listening
- Can accompany victims to court, hospitals and clinics

Monday 1-3pm, Tuesday 10am-12pm, Wednesday-Friday 8-10pm, Saturday 4-6pm

Stepping Stones

Address c/o Blandford Farm,
Dorset
Phone 07592 007 620

- Women
- All ages
- Victims of child sexual abuse or rape

- Christian support
- Fortnightly daytime meetings

Domestic violence and sexual abuse support services in the South West

West Dorset Women's Refuge	
Phone	01305 262 444
	<ul style="list-style-type: none">• Women• Victims of domestic abuse
	<ul style="list-style-type: none">• Refuge• Advice
24 hour	

Weymouth Women's Refuge	
Phone	01305 772 295
	<ul style="list-style-type: none">• Women• Victims of domestic abuse
	<ul style="list-style-type: none">• Refuge
Monday-Friday 9am-4.30pm	

Dorset SARC (Weymouth) (Under development- situation as at October 2009)	
Address	189 Dorchester Road, Weymouth
Phone	Awaiting Phone Number
	<ul style="list-style-type: none">• Police Referrals• Male and female victims of SV• Staffing to be confirmed. Initial service to be provided by an on call rota staffed by vetted doctors who will provide a forensic examination service for victims• An Independent Sexual Violence Advisor (ISVA) to be appointed (as at October 2009)• Independent SARC building
It is hoped that the Dorset SARC will be open to victims of SV before the end of March 2010. There are plans to introduce Genito-Urinary Medicine services and counselling provision on site. At this point the SARC will be able to take self referrals and to support a 24 hour telephone helpline.	

Gloucestershire

Cheltenham Women's Services	
Phone	01242 523 418
<ul style="list-style-type: none">• Women - all ages• Victims of domestic abuse• Victims of sexual abuse or rape	
<ul style="list-style-type: none">• Refuge	
Monday-Friday 9am-5pm	

Cotswolds Women's Services	
Address	Stonham
Phone	01285 652 871
<ul style="list-style-type: none">• Women - all ages• Victims of domestic abuse• Victims of sexual abuse or rape	
<ul style="list-style-type: none">• Support	
Monday-Friday 9am-5pm	

Gloucester Women's Refuge	
Phone	01452 526 279
Fax	01452 302 289
<ul style="list-style-type: none">• Women• All ages• Victims of domestic abuse	
<ul style="list-style-type: none">• Refuge	
Monday-Friday 9am-5pm	

Domestic violence and sexual abuse support services in the South West

Gloucestershire Against Domestic Abuse (GLADA)	
Phone	0845 602 9035
	<ul style="list-style-type: none">• Men and women• Victims of domestic abuse
	<ul style="list-style-type: none">• Helpline
	Monday-Friday 9am-5pm

Gloucestershire Domestic Violence Support and Advocacy Project (GDVSAP)	
E-mail	info@gdvsap.org.uk
Phone	01452 500 115 (helpline) 01452 524 553 (admin)
Fax	01452 384 830
	<ul style="list-style-type: none">• Men and women• Victims of domestic abuse
	<ul style="list-style-type: none">• Second stage housing• Helpline• Support for LGB and T and BME people• Ongoing support• Telephone translations, level access, adapted toilets and type talk phone service.
	24 hour

Domestic violence and sexual abuse support services in the South West

Gloucestershire Rape Crisis Centre

Address P.O Box 16, Gloucester, GL4 0RU
E-mail glosrapecrisis@hotmail.co.uk
Phone 01452 526 770

- Women (and children)
- All ages
- Victims of sexual abuse or rape

- Support at the centre, at home or in a safe place
- Advocacy
- Awareness raising
- Helpline by appointment
- Information

Monday-Wednesday, Friday 7.30-8.30pm, Thursday 11.30am-12.30pm

Hope House Sexual Assault Referral Centre

Address Gloucester Royal Hospital,
Great Western Road, Gloucester, GL1 3NN
Phone 01452 754 390 / 0845 090 1234 (out of hours)

- Self referrals
- Male and female victims of sexual abuse or rape
- Nine members of staff including a Clinical Director who works one session per week and six on-call Crisis Workers

- Secure and supportive environment.
- Emergency contraception and pregnancy advice
- Medical attention including emergency contraception and access to HIV and Sexually Transmitted Infection testing
- Counselling and emotional support
- Anonymous reporting
- Police services
- Change of clothing
- Information about other agencies

Monday-Friday 9am-5pm

Stonham – Forest of Dean Refuge

Phone 01594 837 556 (refuge)
01594 822 722 (outreach)

- Women
- Victims of domestic abuse

- Refuge
- Floating support
- Outreach

Monday-Friday 9am-5pm

Teens in Crisis

Address Unit 6/13, The Mews,
Brook Street, Mitcheldon,
Gloucestershire, GL17 0SL
E-mail julieattic@tiscali.co.uk
www.teensincrisis.org.uk
Phone 01594 544 281

- Men and women (9-21)
- Victims of sexual abuse or rape

- Christian based support
- Advice
- Support
- Counselling

Monday-Tuesday, Thursday-Friday 9am-5pm, Wednesday 9am-12pm

North Somerset

North Somerset Against Abuse

Address

E-mail

Phone

- Victims of ????

-

Plymouth

Ahimsa	
Address	6 Victoria Place, Millbay Road, Plymouth, Devon, PL1 3LP
E-mail	nicky@ahimsasaferfamilies.co.uk
Phone	01752 213 535 01752 213 520
<ul style="list-style-type: none">• Men and women• Victims of domestic abuse• Perpetrators of domestic abuse	
<ul style="list-style-type: none">• Treatment for perpetrators of domestic abuse• Support for their former partners and families	

Devon and Cornwall Housing Association	
Address	Whitefield House, Greenbank Road, Plymouth, PL4 8NH
E-mail	www.dcha.co.uk
Phone	0300 1238 080
Fax	01752 226 702
<ul style="list-style-type: none">• Women• Victims of domestic abuse	
<ul style="list-style-type: none">• Housing project offering support to vulnerable women fleeing domestic violence	
Monday-Friday 9am-5pm Home visits Referral by District Council, Social Services or Health only.	

Domestic violence and sexual abuse support services in the South West

Plymouth Domestic Abuse Services

E-mail pdas@carr-gomm.org.uk
Phone 01752 252 033
01752 562 286 (refuge)

- Women
- Children
- Victims of domestic abuse

- Emotional and practical support
- Safety planning
- Securing safe accommodation
- Support through criminal justice system
- Work with RSPCA for pets
- Specialist children's worker

Monday-Friday 9am-5pm

Plymouth Women's Refuge

Phone 01752 562 286
Fax 01752 558 046

- Women
- Victims of domestic abuse

- Refuge
- Floating support
- IDVA

Monday-Friday 9am-5pm, Saturday 10am-12pm

SALT South West (Sexual Abuse Listening Therapy)

Address 142 Union Street, Plymouth, PL1 3HL

E-mail email@saltsouthwest.co.uk

www.saltsouthwest.co.uk

Phone 01752 600 599

Fax 01752 600 599

- Men and women (16+)
- Partners, parents and siblings of victims
- Victims of child sexual abuse or rape

- Advice
- Telephone listening
- 7 week sessions with two listeners each time
- Fortnightly coffee drop in

Telephone Monday and Wednesday 10am-1pm

Twelve's Company

Address Metropolitan House, 37 The Millfields

Plymouth, PL1 3JB

Phone 08458 12-12-12

Website www.twelvescompany.co.uk

- Self Referrals and Agency Referrals
- Male and female victims of SV
- Adults and Children

- Group Therapy and counselling for men and women who have experienced rape and sexual abuse
- Emotional support
- Independent Sexual Violence Advice Service
- Forensic Medical Examinations
- Criminal Justice Support
- Life Enhancement and Skills Advice
- Art Therapy for 5 – 21 year olds who have been affected by any form of sexual, physical or emotional abuse

Wheelchair access

Somerset

Bridgwater Women's Aid

Phone 01278 456 351

- Women
- All ages
- Victims of domestic abuse
- Victims of sexual abuse or rape

- Refuge

Monday-Friday 9am-8pm

Gemini

Phone 08700 664 233

- Victims of domestic abuse
- Victims of sexual abuse or rape

- Safe houses

24 hour
Male may answer

Mankind Initiative

Address Flook House, Belvedere Road, Taunton, TA1 1BT

E-mail admin@mankind.org.uk (www.mankind.org.uk)

Phone 01823 334 244 / 01934 412 745 (N. Somerset)

- Men who are victims of domestic abuse

- Information, advice and support

Monday-Friday 10am-4pm, 7-9pm

Domestic violence and sexual abuse support services in the South West

Mendip Refuge

Phone 01458 840 594

- Women
- Victims of domestic abuse

- Refuge

Monday-Friday 9am-4.30pm

Personal Recovery Service

Address Manor House, Manor Road,
Burnham-on-Sea,
Somerset, TA8 2AB

Phone 01278 794 448

Fax 01278 793 682

- Men and women
- All ages
- Victims of sexual abuse, particularly child sexual abuse

- One-on-one counselling

Appointments only

Domestic violence and sexual abuse support services in the South West

Somerset Change

E-mail info@somersetchange.co.uk
Phone 01823 352 247 (IDVA)
0800 694 9999 (helpline)

- Men and women
- Adolescents+
- Victims of domestic abuse

- IDVA
- Helpline
- Support

Monday-Friday 9am-5pm

South Somerset Women's Refuge

Phone 01935 427 594

- Women
- Victims of domestic abuse

- Refuge

Monday-Friday 9am-5pm

Taunton Women's Refuge

Phone 01823 279 991

- Women
- Victims of domestic abuse

- Refuge

Monday-Friday 9am-12am, Saturday-Sunday 7pm-12am

South Gloucestershire

Barnardo's South Gloucestershire	
Phone	0117 967 9341
<ul style="list-style-type: none">• Children and young people• Victims of domestic abuse	
<ul style="list-style-type: none">• Work with Survive• Support group	
Monday-Friday 9am-5pm	

Swindon (Wiltshire)

New Swindon Sanctuary Sexual Assault Referral Centre

Address The Gables, Shrivenham Road,
South Marston, Swindon, SN3 4BB
Phone 0808 168 0024 (free helpline)
01793 507 811
0845 408 7000 (Wilts police)
Fax 01793 507 843

- Self referrals and agency referrals
- Male and female victims of sexual abuse or rape
- Adult and child victims of SV
- Twenty three members of staff
- Independent Sexual Violence Adviser (ISVA) service

- 24 hour telephone support information line
- Support through an Independent Sexual Violence Adviser
- Counselling (short & long term)
- Emergency contraceptive treatment and pregnancy testing
- STI antibiotic and HIV Post Exposure Prophylaxis (PEP) medication
- Evidence collection for the CPS

The centre also provides rape awareness training for police & health

Breaking Free Female Support Project

Address 159 Victoria Hill,
Old Town, Swindon, SN1 3BU
E-mail breaking3@googlemail.com
Phone 07547 680 839

- Women
- Victims of domestic abuse
- Victims of sexual abuse or rape

- One-to-one helpline
- Phone and e-mail help
- Support groups

Phoneline Monday-Friday 10am-4pm
Support group Tuesday and Thursday 7-9pm

Torbay

Devon & Cornwall Constabulary – Domestic Abuse Unit (South and West)

Address Bakers Hill, Newton Abbot, Devon, TQ12 1LA
E-mail devonbcudaosouth@devonandcornwall.pnn.police.uk
www.devon-cornwall.police.uk
Phone 01626 336 552

- Men and women
- All ages
- Victims of domestic abuse

- Police
- Support and advice to victims
- Home visits.

Monday- Friday 8am-4.30pm

Checkpoint

Address 7 Victoria Road, Ellacombe, Torquay,
Devon, TQ1 1HV
E-mail cpt@childrensociety.org.uk / www.childrensociety.org.uk
Phone 01803 200 100
01803 291 095

- Males and Females aged 11-21

- Free confidential advice
- Support
- Counselling
- Case work
- Help
- Information

Monday-Friday 9.30am-4.30pm
Drop in 12.30-4.30pm Ramped entrances and adapted toilets

Domestic violence and sexual abuse support services in the South West

Torbay Refuge Service

Address West Country Housing,
Hatfield House, Hatfield Road,
Torquay, Devon, TQ1 3HF
E-mail torbayrefuge@westcountryha.org.uk
www.westcountryha.org.uk
Phone 01803 524 594 (work hours)
01803 217 616 (out of work hours)

- Women
- Victims of domestic abuse

- Refuge
- Emergency accommodation

Monday-Friday 8am-4.30pm

Torbay Domestic Violence Unit

Address Torquay Police Station,
South Street,
Torquay, Devon, TQ2 5AH
Phone 01803 841 469
Fax 01803 841 458

- Men and women
- All ages
- Victims of domestic abuse

- Police

Monday-Friday 8am-4.30pm
Wheelchair access, ramped entrances, loop systems, home visits and adapted toilets.

West Country Housing - Floating Support Service

Phone 01803 217 614

- Men and women
- Transgender
- All ages
- Victims of domestic abuse

- Floating Support
- Emotional support
- Advice relating to safety, housing, health, criminal justice and other related outcomes to increase their safety
- Individual support
- Floating support

Wiltshire

AMSOSA UK	
E-mail	admin@amsosa.com
Phone	0845 430 9371
<ul style="list-style-type: none">• Men• Victims of sexual abuse or rape (adult or childhood)	
<ul style="list-style-type: none">• Therapy• Advocacy• Helpline• E-mail support• Survivor-to-survivor support• Provide training to NHS Trusts, Social Services, Victim Support, Police, SARCs and agencies with numerous adults	
Monday-Friday 10am-4pm, Wednesday 7-9pm	

Kennet Safehouse Service	
Phone	01380 735 377
<ul style="list-style-type: none">• Victims of domestic abuse	
<ul style="list-style-type: none">• Safe houses	
Monday-Thursday 8.30am-5pm, Friday 8.30am-4.30pm	

North Wiltshire Women's Refuge

Phone 01249 714 873
0800 854 205 (leave message for call back)

- Women
- All ages
- Victims of domestic abuse

- Refuge

Monday-Friday 9am-5pm, Saturday-Sunday 24 hour

Revival Support Services

Address P.O Box 4157,
Trowbridge, Wiltshire, BA14 4AW

E-mail admin@revival-support.org.uk
www.revival-support.org.uk

Phone 01225 358 568
01225 358 567

Fax 01225 777 441

- Men and women
- All ages
- Victims of domestic abuse
- Victims of sexual abuse or rape

- Information
- Support
- Counselling

Monday-Friday 10am-3.30pm

Domestic violence and sexual abuse support services in the South West

SAFE

Address P.O Box 1557, Salisbury, Wiltshire, SP1 2TP
Phone 01722 410 889

- Men and women
- Victims of domestic abuse
- Victims of sexual abuse

- Telephone support

Monday-Saturday 6-8pm

Salisbury Women's Refuge

Phone 01722 324 348

- Women
- Victims of domestic abuse

- Refuge

24 hour

Splitz Support Service

Address: Splitz Support Service
29 Duke Street, TROWBRIDGE
Wiltshire, BA14 8EA

Tel: 01225 777724 (Wiltshire) 01793 642425 (Swindon)

VoIP: 05600 763646 (Internet phone)

Text: 07552 126418

Fax: 01225 774405

Email: splitz@splitz.org

- Male and female victims of domestic violence and abuse from Wiltshire and Swindon.
- Young people 13-16 years from N or W Wilts who have witnessed domestic abuse.
- Children and young people 5-16 years from Kennet or Salisbury who have witnessed domestic abuse
- Male perpetrators of domestic abuse

- Usually consists of 1:1 support with the opportunity to attend workshops.
- Structured group sessions for perpetrators of domestic abuse
- Support is provided at a safe location and at times to suit the individual.

- Self-referrals on line or by form
- The Splitz office open 9am - 5pm, Monday-Friday.
- Telephone answering service outside these times or when the phone is busy.
- Support workers can usually be contacted 9am-4pm, Monday to Friday

Tapestry (Barnardo's) West Wiltshire Intensive Family Service

Address 71 Fore Street, Trowbridge, BA14 8ET

Phone 01225 751 261

Fax 01225 768 287

- Families with children (0-11)
- Victims of domestic abuse
- Victims of sexual abuse or rape

- Individual work
- Group work
- Assessments for families with children victims

Victim Support Wiltshire
Phone and Fax 01793 484 040
<ul style="list-style-type: none">• Men and women• Victims of domestic abuse
<ul style="list-style-type: none">• Victim support• IDVA
Monday-Friday 9am-5pm

Victim Support Wiltshire
Address Wiltshire Area Office, 9 Prince Maurice Court, Harbleton Avenue, Devizes, Wiltshire, SN10 2RI
E-mail Wiltshire@victimsupport.org.uk www.victimsupport.org/wiltshire
Phone 01380 738 888
Fax 01380 738 877
<ul style="list-style-type: none">• Men and women• Victims of domestic abuse
<ul style="list-style-type: none">• Victim support• IDVA
Monday-Friday 9am-5pm

Domestic violence and sexual abuse support services in the South West

West Wiltshire Women's Refuge

Phone 01225 776 955

- Women
 - Victims of domestic abuse
-
- Refuge

Monday-Friday 9am-5pm

Wiltshire Rape Support Line

Address Rape Support,
c/o 31A The Brittox, Devizes, Wiltshire, SN10 1AJ

Phone 0808 800 1144
01793 541 144

- Men and women
- All ages
- Victims of domestic abuse
- Victims of sexual abuse, child sexual abuse or rape

- Support
- Trained volunteers
- Listening service

Thursday 9.30am-12.30pm, 7-10pm

Barnardo's Gloucestershire, Swindon and North Wiltshire

None of the services in these areas particularly target these issues but some Children's Centres and Family Group Conferences work with victims of domestic abuse. Contact Regional Office on 0117 9375500 Monday-Friday, 9am-5pm. Also out-of-hours answerphone.

Barnardo's Devon & Cornwall

Barnardo's has thirteen Children's Centres in Devon offering support including families where domestic abuse occurs. An Early Intervention Service deals with similar situations in Cornwall. Services signpost users to specialised support but continue to work with families where this is not available, necessary or desired. Call Regional Office on 0117 9375500, Mon-Fri, 9am-pm.

Regional or National Specialist services

Adult victims of childhood abuse

National Association for People Abused in Childhood (NAPAC)	
E-mail	www.napac.org.uk
Phone	0800 085 3330
<ul style="list-style-type: none">• Men and women• Victims of childhood abuse	
<ul style="list-style-type: none">• E-mail, telephone or postal support	
The NAPAC Support Line is open various times between 10am and 9pm from Monday to Friday. For up-to-date opening hours please visit the NAPAC website.	

Black and Minority Ethnic specialists

Aanchal	
E-mail	www.aanchal.org.uk
Phone	08454 512 547
<ul style="list-style-type: none">• Asian women only• Victims of domestic abuse	
<ul style="list-style-type: none">• 24 hour helpline• Support• Advice	
24 hour	

Domestic violence and sexual abuse support services in the South West

Apna Ghar	
Phone	0845 451 2547
<ul style="list-style-type: none">• Asian women only• Victims of domestic abuse, sexual abuse or rape	
<ul style="list-style-type: none">• Telephone support• Emotional counselling• Group work	
Language offered are Bengali, Gujarati, Hindi, Punjabi, Sylheti, Tamil and Urdu	

Asian Women's Helpline	
Phone	0800 052 6077
<ul style="list-style-type: none">• Asian Women only• Victims of domestic abuse	
<ul style="list-style-type: none">• Helpline• Support and advice	
Monday-Thursday 9am-5.30pm, Friday 9am-5pm Languages spoken are Bengali, Urdu, Hindi and Punjabi	

Chinese Information and Advice Line	
E-mail	www.ciac.co.uk
Phone	0207 462 1281 (domestic advice line) 0207 462 1285 (legal advice line)
<ul style="list-style-type: none">• Chinese people (particularly those on low income)• People who have difficulty communicating in English• Victims of domestic abuse, sexual abuse or rape	
<ul style="list-style-type: none">• Access to mainstream support services	

Domestic violence and sexual abuse support services in the South West

Jewish Women's Aid Helpline

Phone 0800 591 203

- Jewish women only (and children)
- Victims of domestic abuse

- Support
- Refuge

Monday-Thursday 9am-9pm

Karma Nirvana Honour Network Helpline

E-mail www.karmanirvana.org.uk

Phone 0800 5999 247

- Asian people - men and women
- Victims of 'honour based' violence

- Advice and support

Monday-Friday 9.30am-5pm

Turkish Cypriot Women's Project

Phone 0208 340 3300

- Turkish Cypriot, Turkish and Kurdish women only
- Victims of domestic abuse

- Advice

Lesbian, Gay, Bisexual and Transgender specialists

Broken Rainbow	
E-mail	mail@broken-rainbow.org.uk www.broken-rainbow.org.uk
Phone	0845 260 4460 0845 260 5560
<ul style="list-style-type: none">• LGB/T people of all ages• Victims of domestic abuse	
<ul style="list-style-type: none">• Support• Advice	
Monday and Thursday 2-8pm, Wednesday 10am-1pm	

CASH	
E-mail	cash.project@btopenworld.com
Phone	01246 559 431
<ul style="list-style-type: none">• LGB/T people of all ages	
<ul style="list-style-type: none">• Helpline• Support	

Victims of sexual abuse through 'spiking'

Roofie Foundation	
E-mail	www.roofie.com
<ul style="list-style-type: none">• Men and women• Victims of drugged sexual abuse or rape through spiking	
<ul style="list-style-type: none">• Advice, signposting and referrals	

Child victim specialists

Childline	
Phone	0800 1111
<ul style="list-style-type: none">• Children and young people	
<ul style="list-style-type: none">• Advice• Support	
24 hour	

Faceup2it	
E-mail	www.faceup2it.org
<ul style="list-style-type: none">• Children• At risk of, or already being, exploited or groomed	
<ul style="list-style-type: none">• Advice• Referral	

Stop It Now	
E-mail	www.stopitnow.org.uk
Phone	0808 1000 900
<ul style="list-style-type: none">• Children• Victims of sexual abuse or rape	
<ul style="list-style-type: none">• Charity• Support	
Helpline Monday-Thursday 9am-9pm, Friday 9am-7pm	

Domestic violence and sexual abuse support services in the South West

The Hideout

E-mail www.thehideout.org.uk

- Children
- Victims or witnesses of domestic abuse

- Advice
- Support

Adult male victim specialists

Men's Advice Line

E-mail info@mensadviceline.co.uk
www.mensadviceline.org.uk

Phone 0808 801 0327

- Men
- Victims of domestic abuse

- Helpline

Monday-Friday 10am-1pm, 2-5pm

MPower

Phone 0808 808 4321

- Men
- Victims of domestic abuse
- Victims of sexual abuse or rape

- Support
- Helpline

Thursday 8-10pm

Faith related victim specialists

Minister & Clergy Sexual Abuse Survivors (MACSAS)	
E-mail	macsas1@hotmail.com
Phone	08088 010 340
<ul style="list-style-type: none">• Christians• Men and women - all ages• Victims of sexual abuse or rape by members of the clergy	
<ul style="list-style-type: none">• Helpline• Signposting to other organisations	
Tuesday 2-5pm, Wednesday-Thursday 6-9pm	

Muslim Women's Helpline	
E-mail	www.mwhl.org
Phone	0208 904 8193 0208 908 6715
<ul style="list-style-type: none">• Muslim women only• Victims of domestic abuse• Victims of sexual abuse or rape	
<ul style="list-style-type: none">• Telephone counselling• Information• Referral to other local services	

Regional or National General Support

Legal Advice Helpline (Bristol)	
Phone	0117 904 5999
<ul style="list-style-type: none">• Men and women	
<ul style="list-style-type: none">• Advice line	
24 hour	

National Domestic Violence Helpline	
Phone	0808 2000 247
<ul style="list-style-type: none">• Men and women• Victims of domestic abuse	
<ul style="list-style-type: none">• Confidential advice line	
24 hour	

Rape and Abuse Line	
E-mail	www.rapeandabuseline.co.uk
Phone	0808 800 0122 (men) 0808 800 0123 (women)
<ul style="list-style-type: none">• Men and women• All ages• Victims of domestic abuse• Victims of sexual abuse, child sexual abuse or rape	
<ul style="list-style-type: none">• Advice• Support• Referral	
7-10pm, and alternate Thursday 11am-2pm Phone answered by men on selected evenings.	

Domestic violence and sexual abuse support services in the South West

Rape and Sexual Abuse Centre

Phone 0845 122 1331

- Men and women
- All ages
- Victims of sexual abuse or rape

- Helpline
- Support
- Information

Sunday-Friday 7.30-9.30pm
Closed on public holidays

Women's Aid Federation

Address Reception, Women's Aid, P.O Box 391,
Bristol, BS99 7WA

E-mail info@womensaid.org.uk
www.womensaid.org.uk

Phone 0808 200 0247 (helpline)
0117 944 4411
0117 924 1703

- Women
- Victims of domestic abuse
- Victims of sexual abuse or rape

- Helpline
- Regional assistance

24 hour

Domestic violence and sexual abuse support services in the South West

Women's Rape and Sexual Abuse Centre

Phone 0120 879 992 (domestic abuse)
0120 877 099 (sexual abuse or rape)

- Women
- Victims of domestic abuse
- Victims of sexual abuse or rape

- Advice
- Support
- Helpline

Local Police Stations

Phone 0845 4567 000

- Men and women (18+)

- Police

24 hour

RSPCA Petsafe

Phone 07715 540 182

- Men and women
- Victims of domestic abuse

- Fostering schemes for pets of families fleeing domestic abuse